

2016 Mid-Atlantic Lean Conference

Radisson North Baltimore Hotel – Timonium, MD

Day 1 - Tuesday, 18 October

7:00 - 8:00 am	Exhibits Open	Registration and Continental Breakfast			
8:00 - 8:10 am		Welcome: Jeff Fuchs, Maryland World Class Consortia			
8:10 - 9:10 am		Keynote: Bruce Hamilton, Greater Boston Manufacturing Partnership			
9:10 - 9:30 am		Networking Break			
9:30 - 10:30 am		Gauvin, Conflict: The Root of All Waste ●◆	Stanczyk & Lehman, EDCO Lean Journey ●■	Fuchs, Introduction to Lean Thinking ●	Walker & Burke, Lean in Baltimore Co. ●■
10:40 - 11:40 am		Bare & Ressler, Lean for Everyone & Everywhere■	Petrock, Lean and Culture Transformation ●■	Wilkes & Sefik, A New View of Human Error ●	Springer, Lean in the City of Denton TX ■
11:40 - 12:10 pm		Lunch			
12:10 - 1:10 pm		Keynote: Drew Locher, Change Management Associates			
1:10 - 1:30 pm		Networking Break			
1:30 - 2:30 pm		Diehl, Leaders & Lean Daily Management ■◆	Gibb, Developing Leaders of Character ●■◆	Riner, Lean Farming ●■	Strong, Lean in Florida Environment Dept ●■
2:40 - 3:40 pm		Portillo, Building Knowledge with TWI + Lean ■	Crocker, Culture Habits for Success ■	King, Building Future Leaders ■	Larsen, Lean in Medicare/Medicaid ■
3:40 - 4:00 pm		Networking Break			
4:00 - 5:30 pm		Cocktail Reception, Awards Presentation, and MWCC 20 th Anniversary Celebration			

Day 2 - Wednesday, 19 October

7:00 - 8:00 am	Exhibits Open	Registration and Continental Breakfast				
8:00 - 9:10 am		Keynote: George Trachilis, Lean Leadership Institute				
9:10 - 9:30 am		Networking Break				
9:30 - 10:30 am		Markovitz, Building the Fit Organization ●■	Corbi & Gruver, Developing Lean Culture ■◆	Harmeyer & Asti, People+Data=Power■◆	Keller & Hoffman, A Lean Safety Culture ■	
10:40 - 11:40 am		Tumbusch & Leopold, Employee Involvement ■	Russell, Culture by Design at US Synthetic ●■◆	Crocker, Performance Management ■	Kucharik & Day, A Lean Improvement Culture ■	
11:40 - 12:10 pm		Lunch				
12:10 - 1:10 pm		Keynote: Mike Wroblewski, Dantotsu Consulting				
1:10 - 1:30 pm		Conference Close, 2017 Preview and Raffle: Jeff Fuchs, Maryland World Class Consortia				
1:30 - 1:50 pm		Networking Break				
1:50 - 2:50 pm		Exhibits Closed	Lunken, Engaging Your People ■	Grout, Using Failure to Prevent Failures ●	Jordan, Saft Batteries' World Class Journey●■	McAfee & Uhlig, Lower ED Length of Stay ●■
3:00 - 4:00 pm			Kent, 5S and Leadership ■	Petrock, Targeted Feedback for Lean ●■	Bagin & Carter, Neuroscience of Change ●	Grant & Pryor, ED Triage That Works ■

Presentation Levels: ● Basic (no prior Lean knowledge) ■ Intermediate (some Lean experience) ◆ Advanced (experienced Lean practitioners)
 = Lean Government = Lean Healthcare = Keynote/General Sessions

Full presentation titles, details, and speaker bios are available in the printed conference daybook.

Conference information and registration at www.mwcmc.org/2016Conference.

2016 Mid-Atlantic Lean Conference Presentations

Tuesday, 18 October - Concurrent Presentations:

8:10 a.m. – 9:10 a.m.:

Keynote: Bruce Hamilton, President, Greater Boston Manufacturing Partnership

9:30 a.m. – 10:00 a.m.:

Conflict is the Root of All Waste, Scott Gauvin, Macresco ●■◆

EDCO's Lean Journey from Push to Pull, Jason Stanczyk & James Lehman, Equipment Development Corporation ●■

An Introduction to Lean Thinking, Jeff Fuchs, Maryland World Class Consortia●

■ *Baltimore County Lean Journey – Case Study: Social Services Process Improvement*, Dana Walker and Rob Burke, Baltimore County Government ●■

10:40 a.m. – 11:40 a.m.:

Applying Lean Everywhere Teaching Lean to Everyone, John Bare & Eric Ressler, Zingerman's Mail Order ■

Culture Change Transformation & Lean, Kelly Petrock, The LEAD Institute ●■

Adopting a New View of Human Error. Six Stages of New View Acceptance for Organization Improvement, John Wilkes & Mustafa Sefik, AstraZeneca ●

■ *Denton's Lean Journey – Success and Challenges*, Chuck Springer, City of Denton, Texas ■

12:10 p.m. – 1:10 p.m.:

Keynote: Drew Locher, Director, Change Management Associates

1:30 p.m. – 2:30 p.m.:

Lean Daily Management and Leadership Behaviors, Matthew Diehl, DePuy-Synthes Companies of Johnson & Johnson Corporation ■◆

Developing Leaders of Character Through Experiential Learning, CDR Arthur Gibb, III, United States Naval Academy ●■◆

Farming Outside The Box With Lean Farming, Thomas Riner, Fancy Hill Farm ●■

■ *Lean in Florida Department of Environmental Protection*, Gregory Strong, Florida Department of Environmental Protection ●■

2:40 p.m. – 3:40 p.m.:

Building a Knowledge Organization Through TWI and Lean: The Art of Collaborative Learning, Jaime Portillo, Toyoda Gosei Fluid Systems, USA Corporation ■

Developing Cultural Habits for Success: Building a Foundation, Timothy Crocker, Sasol US Operations ■

Building Future Leaders While Improving Process Improvement, John B King, PE, Northrop Grumman Corporation, Mission Assurance, Electronic System ■

■ *Can a Whole Government Agency Become Lean? The Start of the CMS Journey*, Kevin Larsen, MD FACP, Centers for Medicare and Medicaid Services ■

Wednesday, 19 October Concurrent Presentations:

8:00 a.m. – 9:10 a.m.:

Keynote: George Trachilis, Co-Founder, Lean Leadership Institute

9:30 a.m. – 10:30 a.m.:

Building the Fit Organization: How to Take Toyota Out of Lean, and Provide an Easier Onramp to Continuous Improvement for Your Company, Daniel Markovitz, Markovitz Consulting ●■

Developing a Lean Organization: Strategies and Processes to Advance Culture, Kelly Corbi & Ryan Gruver, Northwest Hospital ■◆

People Plus Data Equals Power to Facilitate Change, Dan Harmeyer & Brian Asti, Northrop Grumman Corporation ■◆

■ *Consider Creating a Health Care Environment Where Safety and Quality Initiatives are Hardwired as THE Organization Imperative!*, Jill Keller, RN, MSN, CPHQ, CPPS & Beatrice K. Hoffman, Summit Health ■

10:40 a.m. – 11:40 a.m.:

Lean Process and Employee Involvement: Core to Crown Equipment's Innovative Manufacturing Process, David Tumbusch & Kim Leopold, Crown Equipment Corporation ■

Culture by Design, Travis Russell, US Synthetic ●■◆

Performance Management in a Continuous Improvement Culture, Timothy Crocker, Sasol US Operations ■

■ *A Pivot in Creating an Improvement Culture*, Christopher Kucharik, Cleveland Clinic & Patrick Day, Business Intelligence ■

12:10 p.m. – 1:10 p.m.:

Keynote: Mike Wroblewski, President, Dantotsu Consulting LLC

1:50 p.m. – 2:50 p.m.:

Leading Lean – Engaging Your People!, David Lunken, Cedarcroft Advisors ■

Mistake Proofing – Using Failure to Prevent Failures, John Grout, Berry College ●

Saft's World Class Marathon – A Methodical Approach to Greatness, Sherry Jordan, SAFT America ●■

■ *ED Length of Stay Reduction – Using A3 Thinking to Reduce Bed Request-Depart Time for Admitted Patients*, Shane McAfee, PA-C, & Tom Uhlig, Wellspan Health ●■

3:00 p.m. – 4:00 p.m.:

5S and Leadership, David A. Kent, Signet Screen Printing and Embroidery ■

Using Targeted Feedback (Praise/Reinforcing & Corrective) to Accelerate Lean Implementation & Adoption, Kelly Petrock, The LEAD Institute ●■

Neuro-Charge Your Change: Using What We Know About the Brain to Create Impactful Change Programs, Mark Bagin & Kim Carter, North Highland ●

■ *“Emergency Department Triage That Works – Hones!”*, Dave Grant, R. Ph., MBA & James Pryor, RN, BSN, Summit Health ■

Complete information on all presentations, including detailed descriptions and speaker biographies, will be available to all attendees in a printed conference daybook. An electronic version of the daybook will be posted shortly before the conference, along with other important information, at www.mwcmc.org/2016Conference. Presenter slides and other materials will be provided to all registered attendees free of charge.